

MUHAMMAD AHMAD SHAFIQ

Software Engineer | Team Lead

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PROFESSIONAL SUMMARY

Software engineer and team lead with 8+ years of experience across the full development lifecycle of web and mobile applications. Skilled in Ruby on Rails, React, and React Native, with a strong background in DevOps, third-party integrations, and GraphQL. Experienced across healthcare, education, e-commerce, and automation domains, with a proven record of leading teams and delivering production-grade products from concept to launch.

WORK EXPERIENCE

Full Stack Engineer | Cialfo | 2021 - Present

Singapore (Remote)

- Backend engineer on Ruby on Rails for an education platform that connects students and universities to streamline the admissions and communication process.
- Develop and maintain scalable backend services and APIs supporting the platform's core workflows.

Software Engineer → Team Lead | Devsinc | 2017 - 2021

Lahore, Pakistan

- Joined as an Associate Software Engineer and was promoted to Team Lead, leading delivery on multiple client projects.
- Worked across multiple frameworks and tech stacks as both a developer and DevOps engineer in a fast-paced, project-based environment.
- Delivered demo projects and technical interviews that helped win new business for the company.
- Conducted hiring interviews and trained fresh graduates, strengthening the engineering team.

KEY PROJECTS

- Patient IQ** (*Ruby on Rails*) — Multi-tenant platform for clinics and health centers to centralize patient data with advanced data presentation.
- HaulHub** (*Rails, ReactJS, Redux*) — Logistics tool to manage transportation and coordinate phases between drivers and clients.
- WardrobeTech** (*Rails, React Native, GraphQL*) — Peer-to-peer rental platform for wearable items such as clothing and bags, with native React Native apps.
- Chemster** (*Bash, Advanced Git*) — Startup tooling; authored a Bash script to automate and standardize the Unix-based dev environment setup, reducing manual work for new developers.
- W9Manager** (*Ruby on Rails*) — Automation tool to manage the IRS W-9 process between different parties.
- FiveToNine** (*Ruby on Rails*) — Platform to manage and evaluate company events, both virtual and in-person, improving the employee experience.
- FlowDash** (*RubyJS, ReactJS, Rails*) — Project management and ticket/feature tracking tool with integrations for Slack, GitHub, Gmail, and custom APIs.
- PollCrush** (*Ruby on Rails*) — Widget platform that embeds interactive quizzes into websites to boost user engagement and growth.

TECHNICAL SKILLS

Languages & Frameworks: Ruby on Rails, ReactJS, Redux, React Native, Expo, GraphQL, ExpressJS, EmberJS, JavaScript, HTML5, CSS

Databases: MySQL, SQL

DevOps & Cloud: AWS (Lambda, Serverless), Heroku, GCP, CI/CD (CircleCI), Bash Scripting

AI Tools & Automation: Claude, Cursor AI, GitHub Copilot, AI Automation, Workflow & Process Automation

Tools & Version Control: GitHub, Bitbucket, GitLab, CodeCommit, Trello, Jira, Asana

Integrations: Stripe, Google, 3rd-Party APIs

Leadership & Soft Skills: Team Leadership, Project Management, Decision Making, Complex Problem Solving

EDUCATION

BSc (Honours) in Software Engineering | 2013 - 2017

University of the Punjab

LANGUAGES

English • Urdu • Punjabi